

Problems after cosmetic surgery in Korea?

What to do now, documents to get from the clinic, and where to ask — a one-page checklist

HWISANG LAW FIRM
Seoul, Korea

1. Keep records

- ☐ Save before-and-after photos with their dates
- ☐ Do not delete messages with the clinic (KakaoTalk, WhatsApp, Instagram, email)
- ☐ Collect card statements, receipts, quotes and consent forms
- ☐ If symptoms are getting worse, see a doctor first

2. Documents to request — show the Korean text below at the counter

Copy of medical records

제 진료기록 사본을 발급해 주세요. 시술·수술 기록, 사진, 동의서, 처방 내역을 포함해 주세요. (의료법 제21조)

Certificate & receipts

진단서, 진료비 영수증, 진료비 세부산정내역서를 발급해 주세요.

Before signing

내용을 확인한 뒤에 서명하겠습니다. 사본을 먼저 주세요.

A hospital cannot refuse a patient's own request without a legitimate reason (Medical Service Act, Article 21). Bring your passport.

3. Before you sign

- ☐ Do not sign a settlement, refund or waiver form until you understand it
- ☐ Take photos of every document

4. Time limits

Damage claims: generally 3 years from when you learned of the damage and who caused it, and 10 years from the act (Civil Act, Article 766). Ask early.

Contact (by email)

Hwisang Law Firm, Seoul hwisanglaw@gmail.com hwisang.co.kr/en-medical.html In-person meetings available with a translation app.

General information only, not legal advice for your situation.